



HOUSE RULES & CODE OF CONDUCT

We're thrilled to have you here! Our space is built for golfers of all ages and skill levels to

practice, play, and compete — all year round.

Because **MotivGolf** operates without on-site staff, these simple rules help keep everyone safe and ensure a great experience for all.

1 Play Safe

- Always **check your surroundings** before swinging.
- Only **one person swinging at a time** inside the bay.
- Be seated a safe distance from the hitting area when it's not your turn to hit.
- Use all equipment responsibly and as intended.
- If you notice any equipment damage or malfunction, stop play and contact us right away.



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2 Respect the Space

- Treat the space as you would your own — clean clubs and shoes, wipe up spills, and return items to their place.
- No food or drinks on the turf or near electronics.
- Please **remove outdoor footwear** before entering the simulator area.
- No smoking, vaping, or use of any substances inside the facility.
- Report any damage, mess, or safety concerns so we can keep things running smoothly.

3 Be Courteous

- Keep noise at a respectful level — have fun but be mindful of others.
- Stay within your booked time so the next player can start on schedule.
- If you're bringing guests, make sure they understand and follow all rules.
- **Players under 18 must have guardian consent, and those under 14 must be accompanied by an adult.**



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4 Respect the Equipment

- Only use **golf balls** and **tees** provided or approved for simulators (only white balls, no balls with Sharpie Ink, no range or dirty balls).
- Do not hit or swing from anywhere except the hitting mat.
- Avoid contact between clubs and screens, nets, or walls.
- Notify us immediately of any damage — accidental or otherwise.

5 Membership & Access

- Your **access code** is for your use only — please don't share it.
- Booking time is per bay, not per player.
- MotivGolf reserves the right to revoke access for repeated rule violations or unsafe behaviour.



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6 Our Commitment

At **MotivGolf**, we are deeply committed to cultivating a premier environment that is **safe, welcoming, and fundamentally community-focused** for all our members and guests. This dedication is at the core of everything we do. To help us uphold this standard, we rely on the vigilance of our community. If you encounter anything that compromises this environment, we urge you to **please let us know right away**. Your immediate feedback allows us to address maintenance and operational issues swiftly and effectively.

What to Report Immediately:

- **Equipment Issues:** A simulator malfunction, a damaged hitting mat, etc.
- **Cleanliness Concerns:** Issues with the bays, common areas, or washrooms.
- **Access Problems:** A door code not working, an unauthorized person in the facility. Etc

Together, through shared responsibility and proactive communication, we can ensure that MotivGolf remains **the best golf simulator experience in Northern Ontario**.